

EDF Energy Trust

Annual Report & Accounts for the
year ended 31 December 2010



make a fresh start



Chair's Report

The impact of the 'credit crunch' was seen during 2010 when the number of households in the United Kingdom experiencing fuel poverty increased by 6% - to 5.45 million households (source NEA, National Energy Action).

In the year the Trust made 3,755 awards totalling £2,012,440 to assist people who found themselves in hardship and were unable to meet or pay for the supply of energy provided to their homes.

In addition the Trust continued its financial support of fourteen money advisors working within Citizens Advice Bureaux and other organisations, providing debt management advice services, including prevention and with a focus on fuel debt. The Trust always recommend applicants seek money advice and we have evidence to show that more than 75% of the people the Trust assists remain free from debt two years after the receipt of an award.

All this was achieved through the considerable level of funding received from EDF Energy for which trustees are particularly grateful.

In May this year we were sorry that Peter Privett who had served as Chairman for two years left the Board due to other commitments. We thank him for the significant input and support he provided during the period. My thanks also go to my fellow trustees for their work throughout the year and we are all looking forward to the appointment of Brian Cross, Richard Sykes and Bob Richardson early in 2011. Combined, they bring with them wide experience of the energy industry, voluntary sector services and energy conservation.

2011 will be the eighth year of the Trust's operation and we aim to continue to provide many people with relief from poverty, suffering and distress and help them prevent future hardships.

A handwritten signature in black ink that reads "D. Fennell". The signature is written in a cursive style and is positioned above a horizontal line.

Denice Fennell, MBE, Chair, EDF Energy Trust

Achievements in 2010

- The Trust received and assessed 6,390 applications.
- 3,755 awards were made to individuals and families in need.
- The total value of these awards was £2,012,440 (£1,984,214 after refunds - unclaimed grants).
- Fourteen charitable money advice organisations were awarded grants to provide debt and energy advice within their local communities and raise awareness of the help available from the Trust.
- A further 45 charitable organisations were awarded one-off grants for small capital items / activities to assist in the provision of energy debt advice and the submission of online applications to the Trust.
- Training events were held in May and October for organisations funded by the Trust.
- The Trust developed an online application form to increase access and ease the process of applying.



What we do

Established in 2003, the EDF Energy Trust was the first UK energy trust. The Trust is independent of its donor company EDF Energy, and is governed by a board of trustees who give their time voluntarily. The administration of the Trust is undertaken by Charis Grants Ltd on behalf of trustees.

The EDF Energy Trust awards grants via two Programmes of Giving detailed below. In addition applicants benefit from the Trust working with partners to enhance any benefit of grant and by the Trust working with utilities suppliers to help ensure that applicants can manage their bills going forward.

1. Individuals and Families Grants Programme

The Trust's Individuals and Families Programme is aimed at the relief of poverty particularly among those who are unable to meet or pay charges for their supply of energy. Grants are given with the aim of stabilizing an applicant's finances and giving them a fresh start. Grants are given to:

- Clear gas and electricity debts.
- Clear other essential household debts.
- Purchase essential household items (latter two are known as Further Assistance Payments (FAPs)).

2. Organisational Grants Programme

Awards grants to increase independent money advice services and education for the prevention and relief of poverty, particularly in relation to:

- Energy debt awareness and prevention.
- Resolving energy debt problems and supporting applications from individuals and families to the Trust.
- Facilitating and encouraging energy efficiency projects and schemes.

Objectives for 2011

1. To continue to maximise the support available from the Trust to help those who are struggling to meet their energy bills by ensuring the Individuals and Families budget available at 1 January 2011 is fully utilised.
2. To continue to offer the widest public benefit, including via its FAP programme.
3. To promote energy efficiency wherever possible.
4. To revise the Trust's model of organisational grant funding.
5. To implement a Small Grants Programme.
6. To investigate the use of modern media options for the Trust.



Grant Making Programmes

The EDF Energy Trust operates two grant making programmes:

1. Individuals and Families Grants Programme

Applications and Awards

In 2010 the Trust received and assessed a total of 6,390 applications.

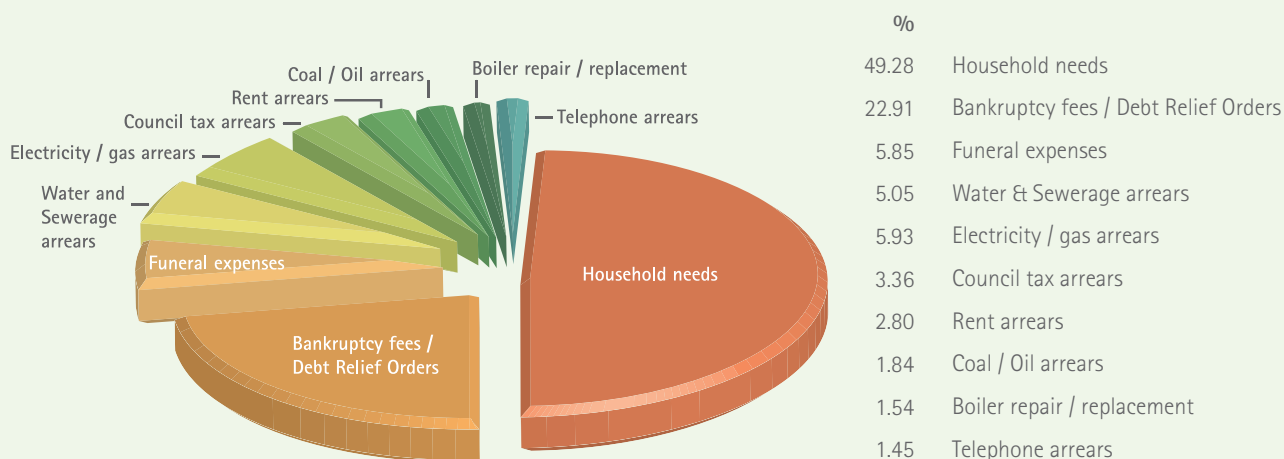
In total, 3,755 awards were made with a value of £2,012,440. Awards can be broken down as follows:

- 3,406 to clear gas and electricity debts, with a value of £1,896,149
- 349 Further Assistance Payments, with a value of £116,291

The average energy award in 2010 was £557 and the average FAP value was £333.

Further Assistance Payments

In addition to clearing gas and electricity debts, the Trust can in exceptional circumstances clear other household debts and purchase essential household items. The range of further assistance provided in 2010 is illustrated in the following charts.



Shared Programme of Giving

The Trust operates as part of a 'shared programme of giving' with other utility Trusts administered by Charis Grants, namely the Anglian Water Assistance Fund, British Gas Energy Trust, npower Energy Trust, Southeast Water's Helping Hand and the Veolia Water Trust. An applicant only has to complete one application form to be considered for help from any of these Trusts, although information needs to be provided relating to all debts which the applicant wishes to be considered, e.g. all relevant utility bills, etc. Charis works closely with all of these utility companies to ensure that applicants are offered additional help to manage their bills going forward and to enhance any benefit of grant.

'Thank you so much, I just got my grant notice through. This will make such a difference to my life. You have made my Christmas and taken a huge worry off my mind. What can I say, apart from thanks and you are brilliant!!'

Trust's decision: Awarded £1,506 to clear gas and electricity debts.

'I wish to thank you for the approval and assistance given to me in response to a recent application to EDF Energy Trust for both my gas and electricity services. I was in a real fix. And I wanted to say thank you for helping me get out of it!'

Trust's decision: Awarded £505 to clear gas and electricity debts.

2. Organisational Grants Programme

The Trust started the year by offering a Small Grants Programme awarding one-off grants to charitable organisations for small capital items / activities to assist in the provision of energy debt advice and the submission of online applications to the Trust. A total of £96,821 was awarded to 45 organisations.

Grants were offered later in the year to organisations to provide holistic money advice and to empower clients to manage their own debt problems and money going forward. A key element of funding was also to raise awareness of the Trust, train other advice workers on how to submit strong applications and to assist eligible clients to apply, helping ensure that grant recipients stayed free of energy and other priority debts, for example, by signposting them to energy efficiency advice. Nine organisations were awarded grants, including three recipients previously funded in 2007. Trustees are grateful to all advice agencies who raise awareness of the help available from the Trust.

Finally, trustees awarded an additional year's funding to four organisations previously awarded grants in 2009.

In total £522,896 was awarded to organisations during 2010, £374,906 of which was physically paid during the year, leaving a committed balance of £147,990.

| | Organisation | 2010 Grant (£) |
|-------------------------------|----------------------------------|-------------------|
| Small Grants Programme | 45 charitable organisations | 96,821.00 |
| 2007 Awards | Brighton & Hove CAB | 15,833.00 |
| | Bristol Debt Advice Centre | 10,000.00 |
| | Citizens Advice 1066 | 9,500.00 |
| | ELFI | 10,250.00 |
| 2009 Awards | Hammersmith & Fulham CAB | 17,703.00 |
| | Medway CAB | 17,134.00 |
| | Thurrock CAB | 16,509.00 |
| | Westminster CAB | 16,034.00 |
| 2010 Awards | Brighton & Hove CAB | 13,832.50 |
| | Bristol Debt Advice Centre | 20,000.00 |
| | East London Financial Inclusion | 20,000.00 |
| | Brixton Advice Centre | 18,302.00 |
| | Citizens Advice Bureau Guildford | 19,406.00 |
| | Maidstone CAB | 18,434.50 |
| | Money Advice Plus (East Sussex) | 18,121.00 |
| | Shepway CAB | 20,017.00 |
| | Thanet District CAB | 17,009.00 |
| Total | | 374,906.00 |

Case Study: Bristol Debt Advice Centre (BDAC)

In 2010 the Trust awarded BDAC £40,000 for a 2 year project to deliver one-to-one assistance with fuel debt and charitable applications and assist clients to self-help. Project funding enables BDAC to help clients such as Mr Smith....

Mr Smith's financial problems first started when he was made redundant over a year ago. Whilst he was working he was paying for his gas and electricity quarterly, however when he lost his job he quickly fell behind with his gas, electricity and rent bills. Although he is actively seeking employment he is still unemployed.

After his redundancy, Mr Smith struggled financially and his debts increased rapidly. He became very worried and anxious as he did not know how he was ever going to be able to repay his debts on his limited income. He got so worried about this situation that he felt that his only option was to give up his tenancy and so he gave his notice on his flat, even though he had nowhere else to live. During his four-week notice period the council contacted him and helped him to set up a payment arrangement to enable him to remain in his property.

Mr Smith approached Bristol Debt Advice Centre (BDAC) for help as he still did not know how he was going to clear his gas and electricity debts. By this point he had prepayment meters fitted but he couldn't manage to top both the gas and electricity up as the arrears on the meters made this unaffordable. As a result he stopped using his gas altogether and went without heating this winter. BDAC helped him to reduce the recovery on his meters to make topping up more affordable.

Mr Smith did not have a washing machine and so was having to use the laundrette to do his laundry, which was a cost that he could ill-afford on his limited income. BDAC helped him with an application to the EDF Energy Trust and Mr Smith was awarded £1,236 to clear his electricity and gas arrears as well as a new washing machine.

Mr Smith was delighted with the award from the EDF Energy Trust and, combined with his rent arrears payment arrangement, Mr Smith is now in a much more stable financial position.

Applicant: Single male in his late thirties

Sadly the applicant's mother passed away in July which resulted in an overwhelming amount of bills and debt. The applicant had been her full time carer for several years. He received Carers Allowance and income support but his overall income was low.

After his mother's death his allowances were stopped. It was a very difficult time. He was signed off work by his doctor which enabled him to claim Employment Support Allowance but all the events caused great strain.

The applicant applied to the EDFET for help to clear his gas and electricity bills and to clear his mother's funeral costs.

Help with these costs would ease the huge financial pressure experienced since his mother's death and help him to get back to work and his life back on track.

Grant Awarded: The applicant demonstrated a balanced budget and intention to pay future bills. He was awarded £892 to clear his electricity and gas arrears. He also received a £1,300 Further Assistance Payment to clear the funeral arrears. The successful applicant called to say he was overwhelmed by the Trust's help after what had been an extremely tough year.

Applicant: Single lady in her sixties

The applicant was considered to be a seriously vulnerable adult and it is suspected that she had been financially exploited by individuals who assumed to be her 'private carers'. The applicant had no control over her finances, all of which were accessed by her private carers including her post office account and her DLA Giro. Durham County Council became concerned for the applicant and relocated her from her rented property into sheltered accommodation.

Rent arrears and energy debt were accrued as it would

appear the carers failed to pay these bills on the applicant's behalf. The applicant was supported in applying to the Trust by her local Citizens Advice Bureau. Clearance of the debt would allow the applicant to be self sufficient and to enjoy an improved quality of life.

Grant Awarded: The Trust awarded the applicant £847 to clear her energy arrears.

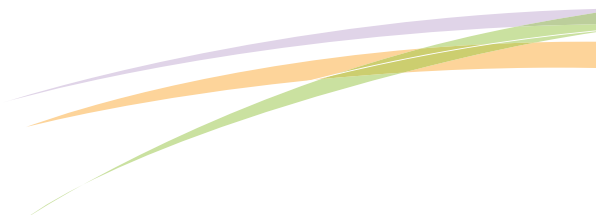
Treasurer's Report – Review of Finances

Donations received in the year were £3.3 million thanks to the continuing support of our sponsor. This put us in a strong financial position to meet the demand for assistance through the grants we make. During 2010 some £2 million was awarded to individuals and families to clear energy debt and for further assistance.

We also increased grants to support money advice organisations from £0.3 million to over £0.5 million in the year.

The year ended with a healthy balance of funds held, putting us in a strong financial position at the start of 2011.

Bob Jackson, Treasurer



Summary of the EDF Energy Trust's Accounts for the period ended 31 December 2010

| Summary of Statement of Financial Activities | Year ended 31 December 2010 | | Year ended 31 December 2009 | |
|--|-----------------------------|-------|-----------------------------|-------|
| | £'000 | % | £'000 | % |
| Funds available brought forward | 1,371 | | 611 | |
| Total incoming resources | 3,285 | | 3,647 | |
| Total funds available this | 4,656 | 100.0 | 4,258 | 100.0 |
| Resources expended | | | | |
| Charitable activities | 2,931 | 63.0 | 2,877 | 67.6 |
| Governance costs | 11 | 0.2 | 10 | 0.2 |
| Total resources expended | 2,942 | | 2,887 | |
| Funds Balance at 31 December | 1,714 | 36.8 | 1,371 | 32.2 |

| Summary of Balance Sheet | 2010 | | 2010 | |
|--|-------|--|-------|--|
| | £'000 | | £'000 | |
| Current Assets | | | | |
| Debtors | 48 | | 4 | |
| Cash at bank and in hand | 3,256 | | 1,462 | |
| | 3,304 | | 1,466 | |
| Creditors: amounting falling due within one year | 1,590 | | 95 | |
| Net current assets | 1,714 | | 1,371 | |
| Net assets | 1,714 | | 1,371 | |
| Restricted funds | 5 | | 0 | |
| Unrestricted | | | | |
| Designated funds | 300 | | 300 | |
| Other charitable funds | 1,409 | | 1,071 | |
| | 1,714 | | 1,371 | |

The summary of the financial information above has been extracted from the full statutory accounts, a copy of which can be obtained together with the Trustees' and Auditors' Reports from the Trust's registered address.



EDF ENERGY TRUST – HELPING THOSE IN NEED

Trustees and Officers 2010

Trustees

Peter Privett
Chair, resigned May 2010

Denice Fennell MBE
Chair from May 2010

Tim Cole
Vice Chair from May 2010

Bob Jackson
Treasurer

Brian Cross
appointed January 2011

Steve Meakin

Robert Richardson
appointed January 2011

Krishna Sarda
resigned November 2010

Richard Sykes
appointed January 2011

Registered Address

EDF Energy Trust
Midgate House
Midgate
Peterborough PE1 1TN

Bankers

National Westminster Bank plc
PO Box 15
Cathedral Square
Peterborough PE1 1HW

Administrators

Charis Grants Ltd
Midgate House
Midgate
Peterborough PE1 1TN

Charity Registration Number

1099446

Solicitors

Bates, Wells and Braithwaite
138 Cheapside
London EC2V 6BB

Auditors

Rawlinsons
90 Lincoln Road
Peterborough PE1 2SP

How to apply to the EDF Energy Trust

The quickest and easiest way to apply to the Trust is via its online application form via www.edfet.app.charisgrants.com. Supporting evidence should be scanned and attached to the form to allow for assessment of the application to begin.

Alternatively application forms can be downloaded from the Trust's website. www.edfenergytrust.org.uk

Or requested via the Trust's dedicated telephone line
01733 421060

Or by emailing edfet@charisgrants.com

Written correspondence should be addressed to the Trust's freepost address:

FREEPOST RLXG-RBYJ-USXE
EDF ENERGY TRUST
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Peterborough,
PE3 8XH